

### **Event Terms & Conditions**

Please read the full ticket purchase policy below

The following ticket purchase policy has been created to ensure your full understanding of our ticket purchase process for tickets purchased through [www.northernpowerwomen.com](http://www.northernpowerwomen.com) (the "site") any valid ticket purchase from Events 1st and via any approved third party site, affiliate or marketing outlet.

This purchase policy is subject to, and incorporates, the full terms and conditions, disclaimer and privacy policy available on the site. Your use of the site, including the free membership area and including any ticket purchase, is your acceptance of the full terms and conditions. If you are unsure about any aspect of a ticket purchase, either from this site or an approved third party, you can contact us here: [awards@northernpowerwomen.com](mailto:awards@northernpowerwomen.com)

### **Who you are buying from**

Events 1st, MSP House, Bridle Way, Liverpool L30 4UA is the curator of the 'Northern Power Women' event for which you are purchasing tickets. Details of the event are available on the site.

### **Payment security**

Events 1st processes all ticket sales via an online invoice system Free Agent. We do not access or store your credit card details.

### **Pricing, promotion and availability**

Ticket prices promoted on the site may be subject to change without notice. We reserve the right to promote and sell tickets at discounted prices via the site and via affiliates or other third parties and by other means other than the site. No refund will be paid to a ticket holder who paid the full ticket price compared to an identical ticket sold at a discount. Affiliates or other third parties may receive a commission for each ticket they sell. Refunds are not available for this conference if the buyer changes their mind.

### **Cancelled Events**

By accepting these terms and conditions you agree that if the live event cannot take place due to government guidelines your ticket will be transferred to the date that the Awards is postponed to, be it a live event or virtual.

Very rarely an event may be cancelled or postponed. If an event is cancelled, please contact customer service for further information on [awards@northernpowerwomen.com](mailto:awards@northernpowerwomen.com). Unless indicated otherwise in relation to a particular event, if an event is cancelled or rescheduled, ticket holders will be offered participation at any rescheduled event up to the face value of the original tickets.

### **Headline/promoted presenters**

Headline and promoted presenters are subject to change or cancellation at any time without notice. Ticket holders will not be entitled to a refund if a headline or other promoted presenter is changed or cancelled. Events 1st reserves the right to add, withdraw or substitute presenters and vary advertised programmes and conference arrangements.

### **Refunds, exchanges and replacement tickets**

Tickets are strictly non-transferable or refundable

Before purchasing tickets, carefully review the event details. Physical tickets are not issued. You may be required to show photographic identification at the event registration desk. Failure to supply suitable identification may prevent your entry to the event. You will not be entitled to a refund if this is the case. A change in personal circumstances does not entitle a ticket holder to a refund, or to return or exchange a ticket. Subject to any statutory rights of refund (including, without limitation the provisions of UK Consumer Protection Law), if an event takes place then generally there is no right to a refund or exchange, including where a ticket holder cannot attend.

### **Pricing errors**

If we discover an error in the price of tickets you have ordered (regardless of the source of that error, and whether it was an error in a price posted on the site or otherwise communicated to you), we will inform you as soon as possible and give you the option of reconfirming your order at the correct price (and credit or debit your account as applicable) or cancel your order. If we are unable to contact you, you agree that we may treat the order as cancelled. If you choose to cancel after you have already paid the incorrect ticket price for the tickets, you will receive a full refund from us.

### **Limitation of Liability**

To the extent permitted by law, we shall have no liability to you beyond the purchase price of the ticket purchased. We shall not be liable for any loss of enjoyment or wasted expenditure. Personal arrangements including travel, subsistence and accommodation relating to the event which have been arranged by you are at your own risk. We accept no responsibility for any personal property.

### **Loss or injury at events**

To the extent permitted by law, we disclaim all liability for any loss or injury caused at an event. By purchasing tickets to this event, you acknowledge and accept the full terms and conditions in your personal capacity and on behalf of any accompanying minor. You assume all risks which are incidental to the event for which the ticket you have purchased is issued, whether before, during or after the event. We will not be liable for any obligations owed to you by the event presenters to you as a ticket purchaser.

**License; ejection and cancellation; no redemption value**

We reserve the right, without refund of any amount paid, to refuse admission to, or eject, any person whose conduct we or our agents, employees or contractors deems to be disorderly or disruptive including the use of abusive language or who otherwise fails to comply with our or the venue's terms and conditions. Breach of any such terms and conditions will terminate your revocable licence to attend the event without refund or compensation. A ticket is a revocable licence and admission may be refused upon refunding the ticket's face amount. A ticket is not redeemable for cash.

**Recording, transmission and exhibition**

Cameras, video and audio recorders, mobile phones and pagers may not be permitted. Presenters do request that all mobile phones and recording devices be turned off before entry. You agree not to record or transmit, or aid in recording or transmitting, any description, account, picture, or reproduction of the event. You grant permission to the Promoter to utilize your image, likeness, actions and statements in any live or recorded audio, video, or photographic display or other transmission, exhibition, publication or reproduction made of, or at, the event (regardless of whether before, during or after the event) in any medium or context without further authorisation or compensation.

**You may be subject to a security search**

For your personal safety and the safety of others attending the event you may be requested to submit yourself and your belongings to a search on entry to an event for which you have purchased a ticket. By purchasing a ticket you consent to such searches and waive any related claims that may arise (to the extent permissible by law). If you withdraw your consent to such searches, you may be denied entry to the event without refund or other compensation. We may prohibit certain items from being brought into the premises, including without limitation, alcohol, drugs, controlled substances, cameras, recording devices, bundles and containers. Such items may be confiscated and we do not accept any responsibility for confiscated items.

**Unlawful resale of tickets; commercial purposes**

Unlawful resale of tickets (or attempt) is grounds for seizure and cancellation without refund or compensation. A ticket shall not be used for advertising, promotions, contests or sweepstakes, unless formal written authorisation is given by us.

### **Order confirmation**

Details of all successful and completed ticket purchase orders are sent to the purchaser (normally in the form of a confirmation email). If you do not receive a confirmation email after submitting payment information, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm with customer service [awards@northernpowerwomen.com](mailto:awards@northernpowerwomen.com) whether your order has been placed. Only you may be aware of any problems that may occur during the purchase process. We will not be responsible for losses (monetary or otherwise) if you assumed that an order was not placed because you failed to receive confirmation.

### **Currency**

All ticket prices are stated in UK Pounds Sterling.

### **Law and Jurisdiction**

The provisions of this ticket purchase policy are governed by the laws of the United Kingdom. All parties to the transaction agree that any disputes arising will be dealt with in a British Court.